

# Mercy Circle

A Faith-Inspired Senior Living Community

## Visitor Guidelines

The safety of our residents and staff members informs Mercy Circle's policies and practices for visitors. Our intention is to apply the lessons we learned during the pandemic to a common sense approach that shields everyone, including visitors, so important to our Mercy Circle community.

Currently, our top concern is to provide protection against the triple threat of respiratory viruses—COVID-19, RSV and the flu—when the prevalence of cases increases. While we ask you to be prudent about the possibility of transmitting any virus, we welcome visitors who follow any requirements when they are necessary.

We also encourage all visitors to stay current for their vaccinations. And we host clinics for residents and staff members when it is appropriate to do so.

Families and friends are welcome seven days a week between 10am and 8pm. Our requirements for taking precautions respond to the incidence of any virus on any given day. We follow guidelines from the CDC as well as those from the Illinois, Cook County and City of Chicago Departments of Health. We also consider the current safety practices at nearby hospitals, for instance, when we require masks.

### When you arrive

- Register at an Accushield kiosk near the Reception Desk
  - › On your first visit, enter your contact information, which is stored by your phone number for future visits
  - › Answer a few questions about your status regarding COVID-19
  - › Wear the printed badge with your name during your entire visit
- Wear a mask, available at the Reception Desk, when asked to do so—even if you are fully vaccinated and have your booster shots—because there are cases of one or more viruses in our community
- Observe social distancing in hallways and common areas when possible
- Wash or sanitize your hands, especially before and after touching a resident

If you experience symptoms or test positive for COVID-19 within three days of visiting Mercy Circle, call 773-253-3627 so we can complete contact tracing.

Exercise common sense by staying home for 10 days if you have tested positive for COVID-19 or you have a cold, the flu or any kind of transmissible virus. Postpone your visit when you are exposed to someone with any symptom related to a virus.

Thank you for helping us mitigate the spread of viruses while you enjoy the company of family and friends who live here.



Frances Lachowicz  
Executive Director