



May 28, 2020

Dear Residents, Family Members and Staff Members,

We received notification of test results for one additional staff member who received a positive test result. This employee had been working in our assisted living wing and is recovering at home. Please respect the privacy of all staff and residents by observing HIPAA's confidentiality rules.

At this time, we confirm again no resident has tested positive for COVID-19.

According to the most recent guidelines for long-term care facilities published by the Illinois Department of Public Health, we always inform you when we receive notice of one or more confirmed infections of COVID-19.

We observe all protocols and practices directed by the Centers for Disease Control and Prevention, the Illinois and Chicago Departments of Public Health, and the Centers for Medicare and Medicaid Services.

Mercy Circle staff members are screened, including temperature, two times per shift; not allowed to work if they have COVID-19 symptoms and directed to isolate at home; assigned to specific areas in the community; directed to practice hand-hygiene, universal masking and social distancing when it is possible to do so while providing care; and directed to follow strict infection control measures while at work.

If you have any suggestions or questions, please contact me at 773-253-3627.

A handwritten signature in cursive script that reads "Frances Lachowicz".

Frances Lachowicz
Executive Director