



June 1, 2020

Dear Residents, Family Members and Staff Members,

This afternoon, we received notification of test results for one more staff member who has tested positive for COVID-19. This employee, who works in our assisted living wing, is recovering at home. Please respect the privacy of all staff and residents by observing HIPAA's confidentiality rules.

At this time, we still can state no resident has tested positive for COVID-19.

According to the most recent guidelines for long-term care facilities published by the Illinois Department of Public Health, we always inform you when we receive notice of one or more confirmed infections of COVID-19.

We observe all protocols and practices directed by the Centers for Disease Control and Prevention, the Illinois and Chicago Departments of Public Health, and the Centers for Medicare and Medicaid Services.

Mercy Circle staff members are

- Screened, including temperature, two times per shift
- Not allowed to work if they have symptoms of the virus and directed to isolate at home
- Assigned to specific areas in the community
- Instructed to practice hand-hygiene, universal masking and social distancing when it is possible to do so while providing care
- Directed to follow strict infection control measures while at work

If you have any suggestions or questions, please contact me at 773-253-3627.

Frances Lachowicz
Executive Director