



July 28, 2020

Dear Residents, Family Members and Staff Members,

Starting tomorrow on Wednesday, July 29, Mercy Circle again will host outdoor visits with assisted living residents. We are grateful our community has achieved 14 consecutive days without a new case of COVID-19. This benchmark meets the current CMS requirement to reinstate outdoor visitations.

Plan your outdoor visits starting today

As you plan visits for both assisted living and independent living residents, please review our new approved system for all scheduled outdoor 30-minute visits limited to two visitors. Our initial goal is to ensure more residents can spend time with their families. At a future date, we will expand this plan to provide more time.

For our exclusive use, the Sisters of Mercy West Midwest graciously opened their beautiful Courtyard, a screened patio located south of our building. All visitors should enter our campus from 99th Street, follow the road to the east and look for signage directing them to the Courtyard as well as parking and a screening station.

Outdoor visits for assisted living and independent living residents can be scheduled on Mondays, Wednesdays and Fridays from 1:00pm until 4pm.

All visitors must

- Email LifeEnrichment@MercyCircle.org to schedule a visit 24 hours in advance and to answer questions about symptoms of the virus
- Be screened again when arriving at Mercy Circle's entrance to the Courtyard
- Wear a face mask
- Use hand sanitizer provided
- Observe six-foot social distancing including staying at a resident's designated visiting station, which are set more than six feet apart

Sharing our spirit of hospitality uplifts the spirits of our residents, their families and our staff. Thank you for doing your part so we could reopen outdoor visits.

Enjoy!

Frances Lachowicz, Executive Director