




TO Residents, Families and Staff Members
FROM Frances Lachowicz 
DATE August 5, 2020
SUBJ 12-Hour Notice: Positive Test Result for One Resident

On Tuesday, we were informed that one assisted living resident has tested positive for COVID-19. This is the first resident in our AL community to have this outcome.

Even though this resident, who tested positive, is asymptomatic, we are moving this resident to the designated COVID-19 isolated area in our skilled nursing care wing for residents with the virus because we have a staff dedicated to caring for these residents there.

Please join us in observing all HIPAA regulations designed to protect the privacy of everyone at Mercy Circle.

Strictest mitigation strategy

With an abundance of caution, we are following the guidelines prescribed by CMS and the Chicago and Illinois Departments of Public Health and returning to the most stringent practices to mitigate the spread of the virus.

- All assisted living residents are isolating in their apartments for the next 14 days
- All outdoor visits and small group activities for assisted living residents are suspended for 14 days
- All assisted living, memory care and skilled nursing care residents will be tested for the virus today as we have done for the last nine weeks

While assisted living residents are staying in their apartments, we encourage them to participate in activities and programs by watching Channel 8. If a resident or family member would like to arrange a video chat with a resident, please send an email to LifeEnrichment@MercyCircle.org.

Compliance with all guidelines and regulations

We always observe all protocols and practices directed by the Centers for Disease Control and Prevention, the Illinois and Chicago Departments of Public Health, and the Centers for Medicare & Medicaid Services. We faithfully monitor all residents and screen all employees to identify early signs and symptoms of COVID-19 and to detect asymptomatic individuals who may carry the virus.

I understand how disappointing and stressful it is to worry about others in our community and to spend more time alone. So we are especially appreciative of your cooperation as we work together to abate the spread of COVID-19.

If you have any concerns, suggestions or questions, please call me at 773-253-3627.