




TO Residents, Families and Staff Members
FROM Frances Lachowicz 
DATE August 17, 2020
SUBJ 12-Hour Notice: Positive Test Result for One Employee

On Sunday, we received a positive result for one full-time CNA, who last worked on Sunday, August 9, in our skilled nursing care unit. This staff member is recovering while quarantined at home. Please join us in observing all HIPAA regulations designed to protect the privacy of everyone at Mercy Circle.

Today and tomorrow, we are testing all employees who work on our campus. Today, we tested all skilled nursing care, assisted living and memory care residents as part of our scheduled weekly testing program.

Strictest mitigation strategy

Here are highlights of actions listed in my letter on Friday that Mercy Circle takes to protect residents and staff:

- Implementing contact and droplet precautions in our skilled nursing care area
- Monitoring all residents in our healthcare settings for symptoms
- Screening all employees at the beginning of and during each shift
- Advocating that all residents only leave the campus for medically necessary appointments
- Providing ways to combat the effects of isolation, especially for assisted living residents

Compliance with all guidelines and regulations

We always observe all protocols and practices directed by the Centers for Disease Control and Prevention, the Illinois and Chicago Departments of Public Health, and the Centers for Medicare & Medicaid Services. We faithfully monitor all residents and screen all employees to identify early signs and symptoms of COVID-19 and to detect asymptomatic individuals who may carry the virus.

I understand how concerning these recent findings are for all of us. It is so very important that we dedicate ourselves to protecting each other.

If you have any concerns, suggestions or questions, please call me at 773-253-3627.