



Current guidelines for all visitors

Mercy Circle welcomes all residents' families and friends who comply with the guidelines published by the Chicago and Illinois Departments of Public Health.

This visitation plan is based on the assumption that there are no new cases of COVID-19 among our residents. If and when there is an occurrence of the virus among residents, Mercy Circle quickly will notify residents and guests, who have reservations, about any changes in our visitation program and publish a general notice on our website.

In anticipation of Mercy Circle advancing to CMS Phase Three on Wednesday, October 21, we have detailed how to plan and to enjoy both indoor and outdoor visits with independent, memory care and skilled nursing care residents. At this time, assisted living residents can schedule visits starting on Friday, October 23.

For all residents and their guests, please call 48 hours in advance to schedule one-hour indoor and outdoor visits between 1 and 4pm on Wednesdays, Fridays and Saturdays. Send an email to LifeEnrichment@MercyCircle.org or call Sandy Urbaniak at 773-352-3622.

As long as weather permits, we encourage families to visit in the heated outdoor Courtyard. Starting on Wednesday, October 21, residents and their guests also can enjoy indoor visits in the Wisconsin Room, which is arranged with socially distanced stations. Staff members will sanitize each station between visits.

Initially, we ask residents and their families to plan one weekly visit so we can be sure the Wisconsin Room can accommodate all requests. Still, please feel free to schedule visits for a series of weeks and to ask about additional availability for more than one weekly visit.

Please park in the lot on the south side of Mercy Circle. Look for wayfinding signage to direct you to the double-door entrance at the end of the wing where the Wisconsin Room is located. Please ring the doorbell on the door frame for assistance if no one is available to greet you. When you arrive, a staff member will ask a series of screening questions and take your temperature. Then, guests will be directed to where residents will be waiting for your arrival. ▼

Please adhere to our precautions designed to protect residents, staff members and guests on our campus by

- Wearing a face mask that covers your nose and mouth before entering our campus
- Practicing six-foot social distancing in all situations
- Washing your hands regularly using soap or sanitizer available at stations

All visitors must

- Limit their group to two people 18-years and older from the same household
- Respond to a prescreening call 24 hours before their visit
- Report COVID-19 symptoms occurring within three days after their visit
- Provide personal contact information to facilitate contact tracing
- Honor Chicago's travel restrictions to "hot spots" that require a 14-day quarantine upon return from certain States and Territories. This information is posted every Tuesday.
- Comply with IDPH's regulation that beverages and food cannot be consumed during visits because masks must be worn at all times

We hope you enjoy visiting in the Wisconsin Room as well as the heated Courtyard graciously provided by the Sisters of Mercy.

Effective October 16, 2020