



Current guidelines for all visitors

All residents can welcome two people, age 12 and older from different households, for visits in their apartment or suite from Tuesday through Sunday between 10am and 7pm. Mercy Circle staff also will plan virtual visits and assist with compassionate care visits.

Contact LifeEnrichment@MercyCircle.org 24 hours in advance to schedule a visit and to complete the prescreening process. Only a limited number of guests can be in our building at one time so visits are first-come, first served.

If a visitor experiences symptoms or tests positive for COVID-19 within three days of being on campus, immediately call 773-253-3627 so Mercy Circle can complete contact tracing.

All visitors must

- Stay home if experiencing symptoms that may be related to COVID-19
- Be screened over the phone for signs and symptoms of COVID-19 no more than 24 hours prior to visit
- Provide personal contact information to facilitate contact tracing
- Arrive wearing a tight-fitting face mask that covers both nose and mouth and continue wearing it during a visit
- Register with Mercy Circle's receptionist who will take their temperature and ask screening questions
- Proceed directly to a resident's home and not visit in any common areas
- Wash or sanitize their hands
- Practice social distancing; use designated entrances and exits
- Sanitize hands before and after touching residents who have been fully vaccinated
- Refrain from consuming food and beverages as well as sharing phones and tablets
- Comply with Chicago's travel advisories

Thank you for following all protocols designated by federal, state, county and city health agencies during a visit to Mercy Circle.

April 23, 2021