

TO Residents, Families and Staff Members

FROM Frances Lachowicz

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SUBJThree Rehab and Two Long-Term Care Residents, One Nursing
Assistant Have Tested Positive for COVID-19

One resident in our skilled nursing care community experienced symptoms and tested positive for COVID-19 this weekend. Our staff then tested all residents in this area. As of today, a total of three short-term-stay rehab and two long-term care residents tested positive for the virus. All residents are under the care of their physician and are recovering while staying in their suites. Our staff follows all protocols, including wearing PPE and properly disposing of it, when caring for them.

Today, a nursing assistant who works in both our assisted living and skilled nursing care areas, began to feel symptoms associated with the virus, and received a positive outcome for a test. This staff member immediately left for home to recuperate and will return to work only in full compliance with CDC guidelines.

Please respect the privacy of these six individuals as well as other residents and staff members, who may be coping with different healthcare challenges.

Our current monitoring and mitigation program

Twice a week we will test all residents in assisted living, rehab and skilled nursing care as well as staff members working in these areas until Mercy Circle achieves no new cases for 14 consecutive days. We also ask residents, who might have symptoms, to ask the receptionist to arrange for them to be tested.

Please be thoughtful about the well-being of others by postponing visits to residents if you have been feeling ill or have been in contact with someone who was exposed to COVID-19. If within three days of your visit here, you discover you have COVID-19, contact me at 773-253-3627 so we can test any residents you visited.

In accordance with current guidelines, daily life continues for all residents and staff members. Still, we ask everyone to continue common sense practices that help contain the spread of all viruses.

- Frequently wash your hands
- Always wear a mask in our common areas and elsewhere in crowds
- When possible, observe social distancing

Thank you for your consideration and cooperation.